



ACCESS CENTER EVALUATION

Please return form to the Access Center or e-mail to access@highlands.edu

How did you learn about the Access Center?

- Personal Referral
 Published Information

How would you describe the office staff?

PLEASE CHECK ALL THAT APPLY

- Friendly
 Courteous
 Professional
 Uncaring
 Rude

Will your college experience be more positive as a result of your accommodations?

- Yes
 No

Please check the appropriate box:

Always Sometimes Never

- | | | | |
|---|--------------------------|--------------------------|--------------------------|
| The requesting and receiving of services was convenient. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I felt comfortable talking to the Coordinator about my needs and requests. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The Coordinator was helpful in assisting me with my needs. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Accommodations were satisfactory. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| My instructor and other faculty/staff satisfactorily supplied me the recommended accommodations | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| I was able to resolve problems and difficulties adequately and appropriately. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Overall, how would you rate their services provided by the Access Center?

PLEASE CHECK ALL THAT APPLY

- Positive
 Effective
 Helpful
 Negative
 Ineffective
 Not Helpful

Suggestions/Comments:

Enter your comments here